

FootGolf Association of England



FGAoE Competition Transfer & Refund Policy

Transfer Policy

The FootGolf Association of England (FGAoE) aims to accommodate event transfer requests wherever possible while ensuring the smooth operation of competitions.

- 1. Eligibility for Transfers:**
 - Members may request a transfer of their event registration to either tour credit or an alternate event.
- 2. Process for Transfer Requests:**
 - All transfer requests must be submitted in writing via email to paul.boulton@fgaoe.uk.
 - Requests must include the member's full name, registration details, and the event they wish to transfer to or request credit for.
- 3. Transfer Restrictions:**
 - **Deadline:** Transfers are not permitted within **48 hours** of the scheduled event start date.
 - FGAoE reserves the right to decline transfer requests that cannot be accommodated due to scheduling or administrative constraints.

Cancellation Policy

The refund policy is designed to balance fairness to participants with the administrative and logistical costs of organizing events. Refund amounts are determined by the timing of the cancellation relative to the event's official closing date.

- 1. Cancellation up to 365 Days Before the Event Closing Date:**
 - Refund Amount: **90%** of the registration fee.
 - The refund will be rounded to the nearest £.
- 2. Cancellation up to 30 Days Before the Event Closing Date:**
 - Refund Amount: **50%** of the registration fee.
 - The refund will be rounded to the nearest £.
- 3. Cancellation up to 7 Days Before the Event Closing Date:**
 - Refund Amount: **25%** of the registration fee.
 - The refund will be rounded to the nearest £.
- 4. Cancellation Within 3 Days of the Event Closing Date:**
 - Refund Amount: **0%** (no refund will be issued).

Additional Notes

- All refund requests must be submitted in writing and sent to paul.boulton@fgaoe.uk.
- Refunds are processed within **14 working days** of the cancellation request being approved.
- The event closing date refers to the final date for registration as stated on the official event announcement.

